

Whole Life Health Care
100 Shattuck Way Suite 100
Newington, NH 03801

Payment Policy - Please read and sign below

- Whole Life Health Care has contracts with the following insurance companies: NH Blue Cross, Federal Blue Cross, Cigna of NH, Harvard Pilgrim, all Health Care Value Management companies, Medicare, NH and ME Medicaid, Aetna, and United.
- We will submit primary claims to all the contracted insurance companies listed above and all secondary and tertiary claims provided we contract with your primary insurance.
- If you have an insurance company that we cannot bill, you will be responsible for your charges when you are seen. If you are unable to pay for your visit at the time of service you may reschedule. We accept cash, checks, money orders, MasterCard and Visa.
- We do offer a 15% Quick Pay discount at the time of service for patients who pay for every visit, these would be patients who have no insurance or who have insurance that we cannot bill. If payment is not made by 5:00 p.m. the day of the service, or if you have a past due balance, we will not be able to give the 15% discount.
- We require that you bring your insurance card to each and every visit so that we may keep our records up to date and eliminate billing problems.
- Anthem and Harvard Pilgrim HMO patients: If Whole Life Health Care has not been selected as your Primary Care Office, you will be asked to sign a waiver stating that you will be responsible for any charges denied for this reason.
- Failure to respond to requests from your insurance company will result in the balance becoming your responsibility.
- Minor children are required to have a parent or legal guardian present at the time of their appointment, except for family planning, or no services will be provided and the appointment will be rescheduled. After the first visit we will accept a signed, dated note from the parent or legal guardian authorizing us to see and treat the minor patient.
- In cases of divorced or separated parents our policy is that the parent who brings the child in to the office must be responsible for any charges after insurance, if any, is billed.
- Co-pays are due prior to your appointment and will be collected upon arrival.
- Payment is due on all billed services within thirty (30) days unless prior arrangements are made with billing.
- If you are not able to pay for an upcoming visit you may make arrangements with billing prior to your appointment to set up a reasonable payment plan for full payment of the service.
- If your account has a past due balance over 90 days this balance must be paid prior to scheduling any future appointments. Your account may be sent to our collection agency if accounts are unpaid.
- 24 Hour notice is required when canceling appointments. If you fail to notify us in time, you may be subject to our Missed Appointment Fee of \$25.00. If you consistently miss appointments, you may be subject to dismissal from this practice.

I hereby authorize Whole Life Health Care to furnish information to my insurance carrier(s) concerning any illness and treatments and I hereby assign to Whole Life Health Care all insurance benefits for medical services rendered. I understand and agree that (regardless of my insurance status) I am ultimately responsible for any and all professional services rendered. I have read the information in this financial policy and I understand and agree to all of its terms.

I also authorize Whole Life Health Care, P.A. and its physicians, health care practitioners, employees and the subcontractors in collaboration with Whole Life Health Care, P.A. to have access to my medical records for the purpose of medical treatment / services within the Whole Life Health Care, P.A. facility.

* I hereby agree to consultation with Whole Life Health Care and agreed upon treatments.

Signature _____ Date _____

Parent Signature (if pt is minor) _____ Date _____

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